



ETCH Patient Portal Notifications/What's New Indicators

Below is an example of what an e-mail notification resembles.

The new activity will appear in the “**What's New**” section of the opening portal page right after logging on. In addition, the specific item that is new will also have a red dot in the upper right-hand corner of the button that the notification represents.

So, if there is a new Appointment Notification, then the “**What's New**” section will contain the new Appointment information and the Appointment Header Button will have a red dot in the upper right-hand corner.

E-Mail Notification Example:

Dear <*Patient or Parent Name Here*>,

This is a notification to inform you that you have new activity (results, medications, etc...) that has been sent to the East Tennessee Children's Hospital Patient Portal. Please logon to your account and review the “**What's New**” section for the newly added item(s).

<*PATIENT'S NAME HERE*> has new items. Click on the links below to view.

- [Appointments](#)

You can log on to the Home page of your portal by accessing the link below:

<https://patientportal.etch.com/Phm-PhmHome.HomePage.WR.mthr?hcis=EAT.LIVEF&application=phm>

Header Button Example:



What's New Example:

