



ETCH Patient Portal Visit History/Discharge Information

Please make sure that you are going to the following address: <https://patientportal.etch.com>

Please Note: Do not use the browser back and forward page buttons; you must utilize the patient portal action buttons to navigate.

To access the Visit History and/or Discharge Information, click on the "Health Record" button:



Now click on the "Visit History" button:

Tele's Health Record

Please Note: Patient Portal is not a representation of your full Medical Record. If you are expecting to see a particular item(s) and it is not available, please contact the Medical Records Department for more information. Use the Contact Us link on this page.

Select an item below or a button to the right to view more details. Select Health Summary to view, print or download a summary of your care. [Learn More](#)

| | |
|--|--|
| Allergies There are no allergies for this patient. | Conditions There are no conditions for this patient. |
|--|--|

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|--|
| Medications cetirizine (Zyrtec) 10 mg methotrexate sodium 2.5 mg ondansetron HCl (Zofran) 4 mg |
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[Contact Us](#)

- Health Summary
- Visit History**
- Results
- Medications
- Allergies & Conditions
- Reports



ETCH Patient Portal Visit History/Discharge Information

The Visit History will list the visits the patient has had at East Tennessee Children's Hospital. The visits will be listed in order of Date.

Select a visit to view the visit details, instructions, or forms. [Learn More](#)

| Visit Date | Type | Visit Location |
|--------------------------|-------------------|--------------------------|
| Apr 30, 2018 at 6:55 am | Surgical Day Care | Clinic - Rheumatology |
| Mar 28, 2018 at 4:59 pm | Emergency | Emergency Department |
| Mar 24, 2018 at 12:41 pm | Emergency | Emergency Department |
| Mar 03, 2018 at 6:30 am | Inpatient | 3rd Floor West - Medical |
| Feb 10, 2018 at 5:50 pm | Inpatient | 2nd Floor West - Medical |
| Jan 28, 2018 at 1:32 am | Observation | 2nd Floor East - Medical |
| Nov 24, 2010 at 6:21 am | Clinical | Gastroenterology Lab |

[Contact Us](#)

You can click on any of the Visits to see the information from the discharge that has been recorded and sent to the Patient Portal. The information normally includes, but is not limited to:

- Visit Location and Type
 - This could be an Urgent Care Visit, ER Visit, Inpatient Visit, Rehab Visit, or Clinic Visit.
- Discharge Instructions and any additional documents associated with the visit
 - This may include any instructions from the provider, list of follow-up visits, any new prescriptions that were prescribed, and other discharge educational materials. You can click on any of the Instructions/Documents to open/read/print them.
- Care Team
 - This is a list of the providers that were associated with this visit.

February 10, 2018 Inpatient

View the summary of this visit. [Learn More](#)

Visit Summary

Visit Location: 2nd Floor West - Medical

Your Care Instructions and Documents

Summary Report of your visit

Fever

Pain in Children

Inpatient School Excuse

Inpatient Work Excuse

Visit Care Team

Lightyear, Buzz MD **Provider Type**

Attending Provider

[Contact Us](#)