



ETCH Patient Portal Medications, Allergies, & Conditions

To access ETCH's Patient Portal, go to the following address: <https://patientportal.etch.com>

This is the Patient Portal Logon Page:

A screenshot of the patient portal login page. The page has a blue header with the hospital's logo and name. Below the header is a white login form with two input fields for "Logon ID" and "Password". There are links for "Forgot Logon ID?" and "Forgot Password?". A blue "Log On" button is at the bottom of the form.

EAST TENNESSEE
Children's Hospital

Logon ID:

[Forgot Logon ID?](#)

Password:

[Forgot Password?](#)

Log On



ETCH Patient Portal Medications, Allergies, & Conditions

Please Note: Do not use the browser back and forward page buttons; you must utilize the patient portal action buttons to navigate.

After you have successfully logged on, the following opening page of the Patient Portal will be presented.

- There are several places where you can review Medications
- In the Health Record, you can also view your Allergies and Conditions.
- Most notably, the Medications button will take you directly to the Medication List. (This only includes the medications that were prescribed while at the hospital.)

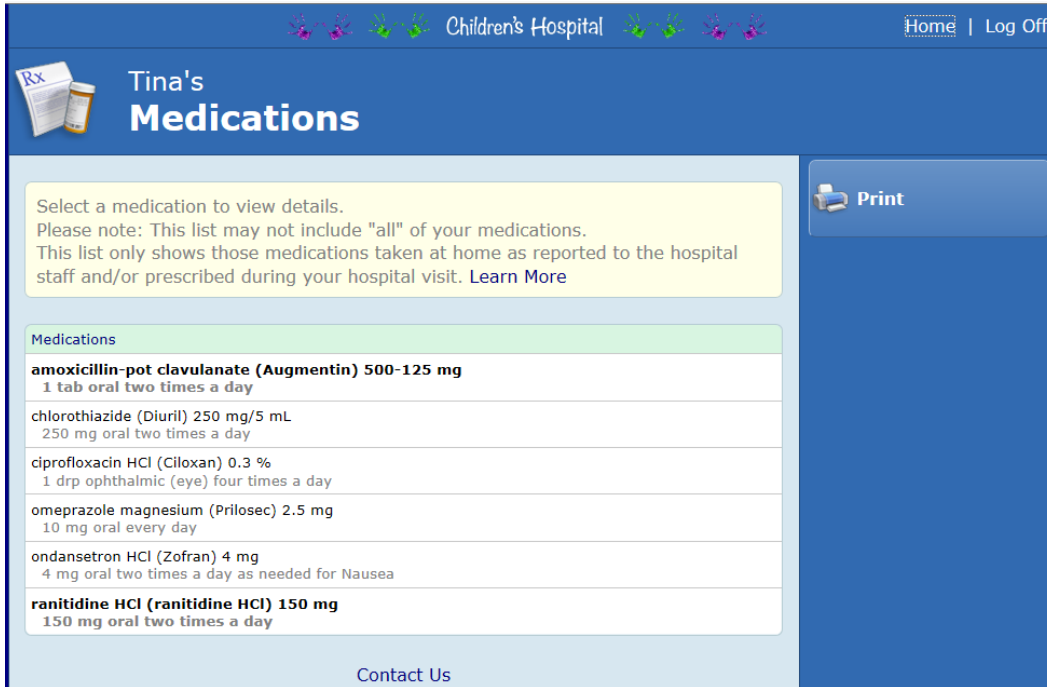
The screenshot shows the ETCH Patient Portal interface for a user named Tina. The top navigation bar includes the hospital logo, the name 'Tina', and buttons for 'Change Person' and 'Log Off'. Below the navigation bar are five main menu items: 'Health Record', 'Medications', 'Appointments', 'Billing', and 'Profile'. The 'Health Record' and 'Medications' buttons are highlighted with a red border. Below the menu items are three sections: 'What's New' with three notification items, 'Upcoming Appointments' with a table of three appointments, and 'Recent Visits' with a table of three visits.

Upcoming Appointments			
Thu, Mar 27, 2014	1:00 pm	PT THERAPY (Nadine Trainer)	
Thu, Apr 03, 2014	1:00 pm	PT THERAPY (Nadine Trainer)	
Thu, Apr 10, 2014	1:00 pm	PT THERAPY (Nadine Trainer)	

Recent Visits			
Mon, Mar 24, 2014	11:00 am	Surgical Day Care	Surgery
Thu, Mar 20, 2014	10:00 am	Clinical	Radiology
Wed, Mar 12, 2014	12:00 pm	Clinical	Radiology

ETCH Patient Portal Medications, Allergies, & Conditions

If you click on the Medications button, you will be taken to the following screen.



Children's Hospital Home | Log Off

Tina's Medications

Select a medication to view details.
Please note: This list may not include "all" of your medications.
This list only shows those medications taken at home as reported to the hospital staff and/or prescribed during your hospital visit. [Learn More](#)

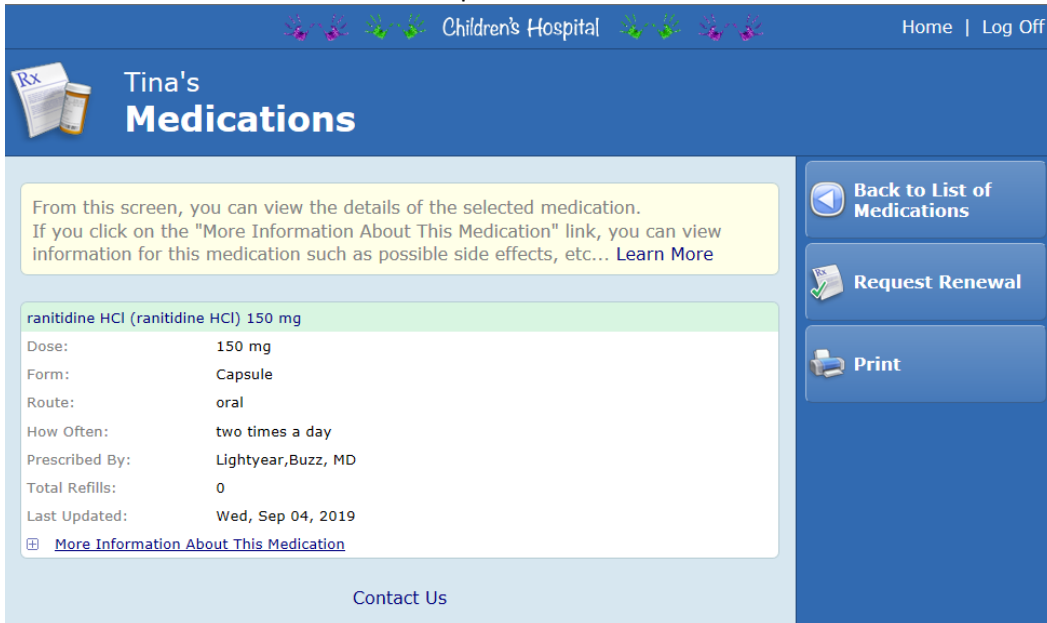
Medications

- amoxicillin-pot clavulanate (Augmentin) 500-125 mg**
1 tab oral two times a day
- chlorothiazide (Diuril) 250 mg/5 mL
250 mg oral two times a day
- ciprofloxacin HCl (Ciloxan) 0.3 %
1 drp ophthalmic (eye) four times a day
- omeprazole magnesium (Prilosec) 2.5 mg
10 mg oral every day
- ondansetron HCl (Zofran) 4 mg
4 mg oral two times a day as needed for Nausea
- ranitidine HCl (ranitidine HCl) 150 mg**
150 mg oral two times a day

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You can select the medications in the list to see more information about the medication. For example, if you selected the RANITIDINE HCL medication in the list, you would be taken to the following screen that gives information on how the medication was prescribed.



Children's Hospital Home | Log Off

Tina's Medications

From this screen, you can view the details of the selected medication.
If you click on the "More Information About This Medication" link, you can view information for this medication such as possible side effects, etc... [Learn More](#)

ranitidine HCl (ranitidine HCl) 150 mg

Dose: 150 mg
Form: Capsule
Route: oral
How Often: two times a day
Prescribed By: Lightyear,Buzz, MD
Total Refills: 0
Last Updated: Wed, Sep 04, 2019

[More Information About This Medication](#)

[Back to List of Medications](#)

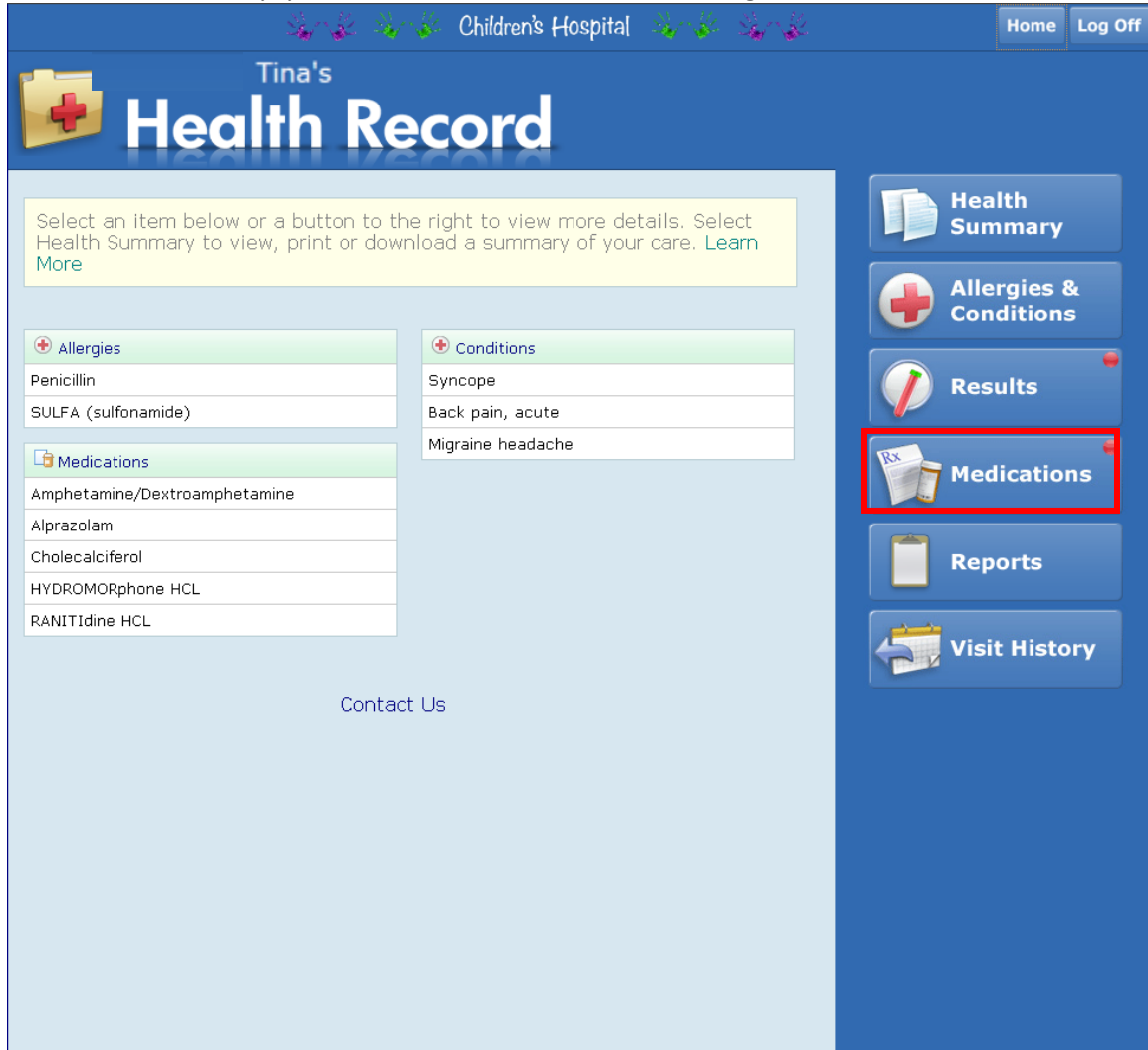
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ETCH Patient Portal Medications, Allergies, & Conditions

Alternatively, if you click on the Health Record button, you will be taken to the following page. From this page, you can see the Allergies, Medications, and Conditions. You can click on each section to get a more detailed view; additionally, you have more action buttons to the right that can also be selected.



Select an item below or a button to the right to view more details. Select Health Summary to view, print or download a summary of your care. [Learn More](#)

Allergies	Conditions
Penicillin	Syncope
SULFA (sulfonamide)	Back pain, acute
	Migraine headache

Medications
Amphetamine/Dextroamphetamine
Alprazolam
Cholecalciferol
HYDROMORphone HCL
RANITidine HCL

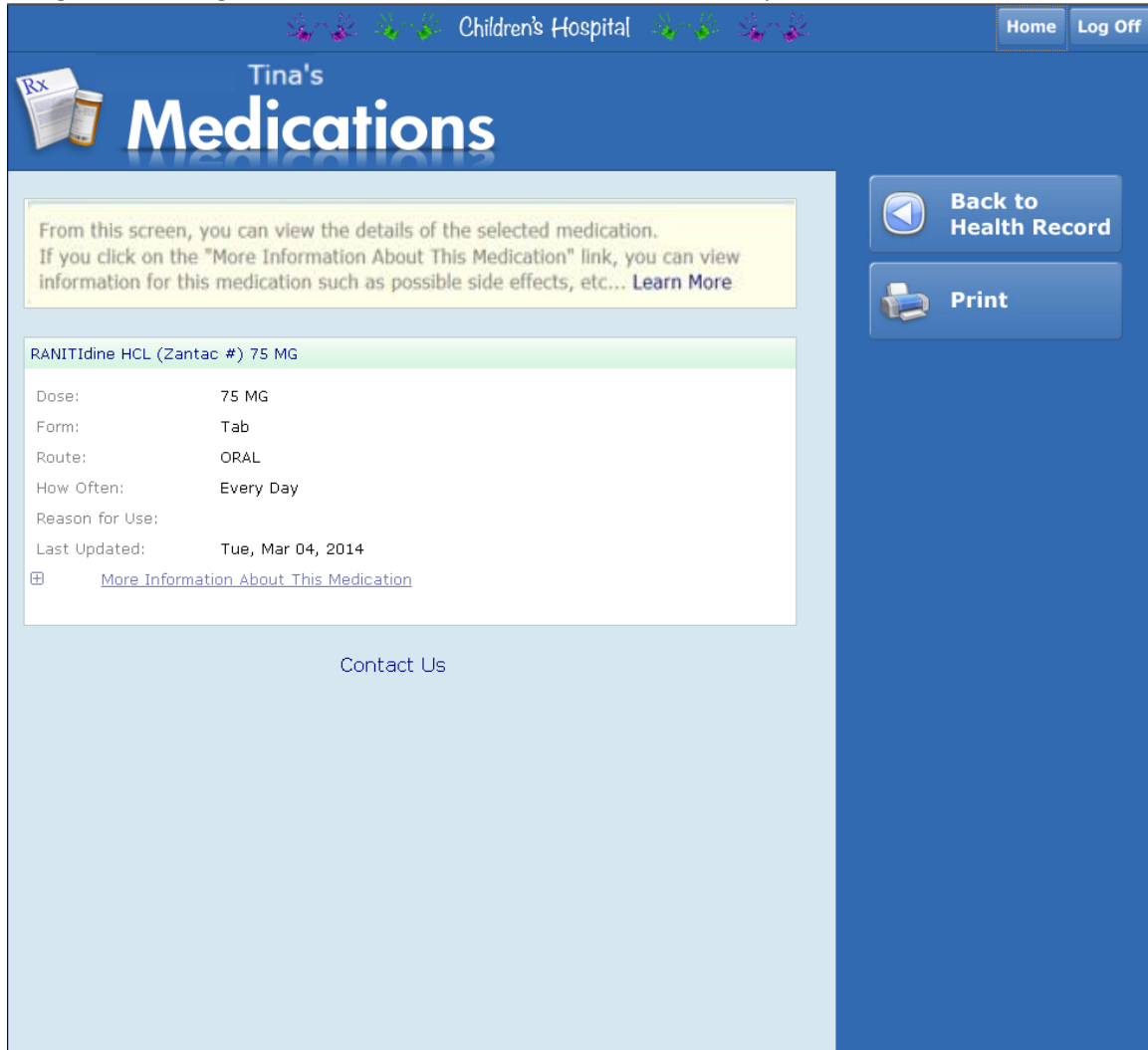
[Contact Us](#)

- Health Summary
- Allergies & Conditions
- Results
- Medications**
- Reports
- Visit History

Selecting Medication from this location will show the same information as described previously; this location is just another launch point to take you to your medication list.

ETCH Patient Portal Medications, Allergies, & Conditions

For example, if you selected the RANITidine HCL medication from the list, you would be taken to the following screen that gives information on how the medication was prescribed.



The screenshot shows the ETCH Patient Portal interface. At the top, there is a navigation bar with the Children's Hospital logo and "Home" and "Log Off" buttons. Below the navigation bar, the user's name "Tina's" is displayed next to a "Rx" icon. The main heading is "Medications".

A yellow informational box contains the following text: "From this screen, you can view the details of the selected medication. If you click on the 'More Information About This Medication' link, you can view information for this medication such as possible side effects, etc... [Learn More](#)".

Below this box, the medication details are listed:

RANITidine HCL (Zantac #) 75 MG	
Dose:	75 MG
Form:	Tab
Route:	ORAL
How Often:	Every Day
Reason for Use:	
Last Updated:	Tue, Mar 04, 2014

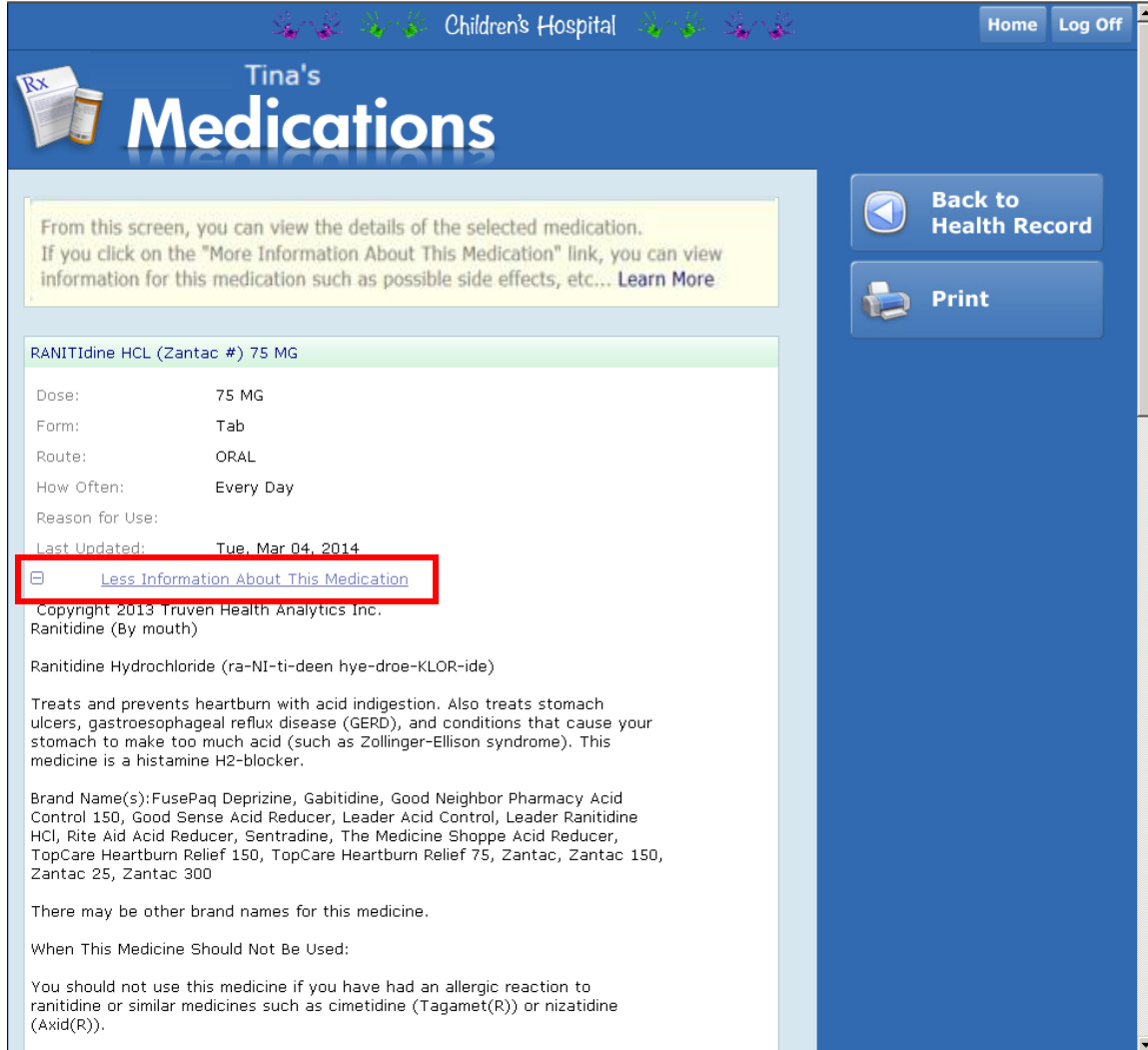
At the bottom of the medication details box, there is a link: [More Information About This Medication](#).

On the right side of the page, there are two buttons: "Back to Health Record" and "Print".

At the bottom of the page, there is a "Contact Us" link.

ETCH Patient Portal Medications, Allergies, & Conditions

Selecting the "More Information About This Medication" will present you with information about the medication; this is similar to the information sheets that are normally handed out by your pharmacy.



The screenshot shows the ETCH Patient Portal interface. At the top, there is a navigation bar with "Home" and "Log Off" buttons. Below this is a header for "Tina's Medications" with a small icon of a pill bottle and a prescription slip. A yellow informational box states: "From this screen, you can view the details of the selected medication. If you click on the 'More Information About This Medication' link, you can view information for this medication such as possible side effects, etc... [Learn More](#)". To the right of the main content area are two buttons: "Back to Health Record" and "Print". The main content area displays medication details for "RANITIDINE HCL (Zantac #) 75 MG". The details include: Dose: 75 MG, Form: Tab, Route: ORAL, How Often: Every Day, Reason for Use: (blank), and Last Updated: Tue, Mar 04, 2014. A red box highlights a link labeled "Less Information About This Medication". Below the medication details, there is a copyright notice for Truven Health Analytics Inc. and a description of Ranitidine Hydrochloride, including its uses and brand names.

Children's Hospital Home Log Off

Rx Tina's Medications

From this screen, you can view the details of the selected medication. If you click on the "More Information About This Medication" link, you can view information for this medication such as possible side effects, etc... [Learn More](#)

Back to Health Record

Print

RANITIDINE HCL (Zantac #) 75 MG

Dose: 75 MG
Form: Tab
Route: ORAL
How Often: Every Day
Reason for Use:
Last Updated: Tue, Mar 04, 2014

[Less Information About This Medication](#)

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Ranitidine (By mouth)

Ranitidine Hydrochloride (ra-NI-ti-deen hye-droe-KLOR-ide)

Treats and prevents heartburn with acid indigestion. Also treats stomach ulcers, gastroesophageal reflux disease (GERD), and conditions that cause your stomach to make too much acid (such as Zollinger-Ellison syndrome). This medicine is a histamine H2-blocker.

Brand Name(s): FusePaq Deprizine, Gabitidine, Good Neighbor Pharmacy Acid Control 150, Good Sense Acid Reducer, Leader Acid Control, Leader Ranitidine HCl, Rite Aid Acid Reducer, Sentradine, The Medicine Shoppe Acid Reducer, TopCare Heartburn Relief 150, TopCare Heartburn Relief 75, Zantac, Zantac 150, Zantac 25, Zantac 300

There may be other brand names for this medicine.

When This Medicine Should Not Be Used:

You should not use this medicine if you have had an allergic reaction to ranitidine or similar medicines such as cimetidine (Tagamet(R)) or nizatidine (Axid(R)).



ETCH Patient Portal Medications, Allergies, & Conditions

How to Use This Medicine:

Capsule, Tablet, Liquid, Fizzy Tablet, Liquid Filled Capsule, Granule

* Your doctor will tell you how much of this medicine to use and how often. Do not use more medicine or use it more often than your doctor tells you to.

* If you are using this medicine without a prescription, follow the instructions on the medicine label.

* Measure the oral liquid medicine with a marked measuring spoon, oral syringe, or medicine cup.

* Swallow the tablet with a full glass of water.

* The effervescent tablet should not be chewed, swallowed whole, or dissolved on the tongue. The Zantac 25 EFFERdose Tablet should be mixed in 1 teaspoonful (or more) of water. The Zantac 150 EFFERdose Tablet should be mixed in 6 to 8 ounces (about 1 cup) of water. Do not drink the liquid until the tablet is completely dissolved.

* If you are using this medicine to prevent heartburn, take it 30 to 60 minutes before eating or drinking anything that causes you to have heartburn.

If a dose is missed:

* If you miss a dose or forget to use your medicine, use it as soon as you can. If it is almost time for your next dose, wait until then to use the medicine and skip the missed dose. Do not use extra medicine to make up for a missed dose.

How to Store and Dispose of This Medicine:

* Store the medicine in a closed container at room temperature, away from heat, moisture, and direct light. You may store the oral liquid in the refrigerator.

* Ask your pharmacist, doctor, or health caregiver about the best way to dispose of any outdated medicine or medicine no longer needed.

* Keep all medicine away from children and never share your medicine with anyone.

Drugs and Foods to Avoid:

Ask your doctor or pharmacist before using any other medicine, including over-the-counter medicines, vitamins, and herbal products.

* Make sure your doctor knows if you are also using triazolam (Halcion(R)), or a blood thinner such as warfarin (Coumadin(R)).

Warnings While Using This Medicine:

* Make sure your doctor knows if you are pregnant or breastfeeding. Tell your doctor if you have kidney disease, liver disease, or a history of acute porphyria.

* Before using this medicine, tell your doctor if you have had heartburn for longer than 3 months, if you have trouble swallowing food, if you are vomiting blood, or have blood in your stools. These may be signs of a more serious stomach condition.

* Heartburn pain that causes you to sweat, become lightheaded or dizzy, or have chest pain spreading to your arms or shoulders may be an indication of a heart attack. Seek emergency medical help if you have any of these symptoms.

* EFFERdose(R) tablets contain phenylalanine. If you have phenylketonuria (PKU), talk to your doctor before using this medicine.

* Make sure any doctor or dentist who treats you knows that you are using this medicine. This medicine may affect the results of certain medical tests.

Possible Side Effects While Using This Medicine:

Call your doctor right away if you notice any of these side effects:

* Allergic reaction: Itching or hives, swelling in your face or hands, swelling or tingling in your mouth or throat, chest tightness, trouble breathing

* Blistering, peeling, red skin rash.

* Dark-colored urine or pale stools.

* Fast, slow, or uneven heartbeat.

* Nausea, vomiting, loss of appetite, pain in your upper stomach.

* Unusual bleeding, bruising, or weakness.

* Yellowing of your skin or the whites of your eyes.

If you notice these less serious side effects, talk with your doctor:

* Constipation or diarrhea.

* Headache, may be severe.

* Mild nausea, vomiting, or stomach pain.

If you notice other side effects that you think are caused by this medicine, tell your doctor.

Call your doctor for medical advice about side effects. You may report side effects to FDA at 1-800-FDA-1088

[Contact Us](#)

ETCH Patient Portal Medications, Allergies, & Conditions

Selecting the Allergies & Conditions button will simply display the same information as presented on the Health Record screen and acts as another launch point for your allergies and conditions.



Children's Hospital Home Log Off

Tina's Health Record

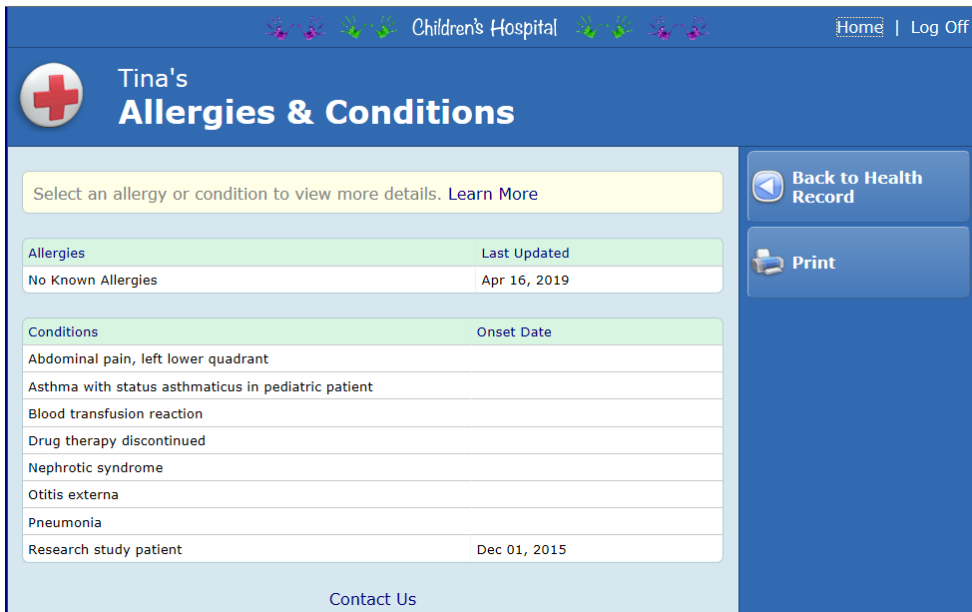
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Penicillin	Syncope
SULFA (sulfonamide)	Back pain, acute
	Migraine headache

Medications
Amphetamine/Dextroamphetamine
Alprazolam
Cholecalciferol
HYDROMORphone HCL
RANITidine HCL

Contact Us

- Health Summary
- Allergies & Conditions**
- Results
- Medications
- Reports
- Visit History



Children's Hospital Home | Log Off

Tina's Allergies & Conditions

Select an allergy or condition to view more details. [Learn More](#)

Allergies	Last Updated
No Known Allergies	Apr 16, 2019

Conditions	Onset Date
Abdominal pain, left lower quadrant	
Asthma with status asthmaticus in pediatric patient	
Blood transfusion reaction	
Drug therapy discontinued	
Nephrotic syndrome	
Otitis externa	
Pneumonia	
Research study patient	Dec 01, 2015

Contact Us

- Back to Health Record
- Print